# Cross Functional Teams:

**Application Support Team / Support Team/ GSOC Team / NOC Team:**

**Infrastructure Team: (Linux Team + Windows Team)**

**Platform Engineering Team (Linux + Windows) (level 2)**

**Network Team: (Connectivity Issues)**

**Customer Support Team or Customer Support Issues Team (Client issues deal)**

**Product Team or Engineering Team (Developers)**

**DB Team (Database Team)**

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On call:

Escalation Metrics:

PDL: People Distribution List

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# Host: Where we keep all our data.

Baremetal: → Linux OS → Linux Server → Connectivity → IP Address (Internal/Private IP address or External/Public IP Address)

Linux Host:

Windows Host: Active Directory (Name) → User Groups (HR, DevOps, Application Support Team, Network Team, DB Team, Infra team, VPN Access)

Windows host: basic Services → Restart